



ACCESSIBILITY STATEMENT

At Corinium Hotel & Restaurant we treat all our guests as individuals and endeavour to provide them with the best possible experience. Please find our accessibility information below, which we hope will ensure that you enjoy your visit.

Prior to your arrival

We always encourage that enquiries and reservations are made in person, by phone on 01285 659711 or email on info@coriniumhotel.co.uk, in order that we can discuss your requirements pre-arrival. Please inform us of any special requests. Directions to the hotel can be found on our website www.coriniumhotel.co.uk.

Arrival at the hotel

There is a designated disabled parking bay at the rear of the hotel along with ample additional car parking. Entrance to the hotel is by way of an initial gentle flag stone slope that is accessible for Zimmer frames and wheelchairs. We always offer luggage assistance and will collect from your car and deliver to your room.

There is a small threshold on the main doors into the hotel from the garden, and a small concrete step to gain access at the front door from Gloucester Street. A ramp is available.

Reception & Lounge area

Flooring is flag stone and oak wood, suitable for Zimmer frames and wheelchairs. Low-level reception desk. Reception is all on one level with a gentle slope leading to the bar and lounge area. A power point is available to recharge mobility scooters. When checking-in, reception staff will note if guests will need assistance in the event of an evacuation overnight.

Public areas

The restaurant and bar areas are well lit with flag stone and wooden effect flooring which are on one level. Both areas are accessible from the front and back entrances of the hotel. There are no doors from reception to the bar.

The fire alarm system rings continuously throughout the hotel, and does not have flashing lights. Fire safety procedures are detailed in all rooms and assistance will be given in the event of evacuation.

Dogs are welcomed in the hotel. Free wireless internet is available free of charge throughout the building.

Cloakrooms

Our cloakrooms are situated on the ground floor and are easily accessible from the restaurant, bar and reception area. There is tiled flooring in both. The Ladies cloakroom has two cubicles, which are not wheelchair accessible. The right-hand side cubicle, has a permanent fixed hand rail.

The gentlemen's cloakroom has one cubicle with a permanent fixed hand rail opposite the toilet and is not wheelchair accessible. There are three urinals. There are no cloakroom facilities outside.

Garden Restaurant and Courtyard Bar

There is moveable seating in both areas and there are chairs with or without arms. Background music is available in the restaurant and bar. We offer full table service in the restaurant. Our menu is printed and can be verbally presented. Special dietary requirements are catered for by prior arrangement.

All areas are well lit. Assistant dogs are welcomed in the bar and restaurant.

Accommodation

There are two accessible rooms on the ground floor, one double and one twin. Access is via a public area corridor (70 cm narrowest width) from Reception. Both rooms are en-suite with shower cubicles that have a 25cm step. The double room is wheelchair accessible and has a fixed grab hand rail next to the toilet. However, the twin is not wheelchair accessible. All other rooms are accessible via stairs to the first and second floors. Please note that both staircases to Rooms 10 to 16 are steep and curved. There is no lift at the hotel, but we do offer luggage assistance at all times.

There is flat pile carpet in all the rooms. Tea and coffee making facilities are available in all rooms.

Assistance and pet dogs are accepted in our two pet friendly rooms on the ground floor and one of our double rooms on the first floor. The garden is available for exercise.

We have tried to include as much accurate detail as possible in our Accessibility statement and we welcome your feedback, in order that we can continuously improve upon the information we give.

If you require any assistance or further information, please contact the hotel:

Tim Waller, General Manager / Proprietor

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