



## USEFUL INFORMATION

### **Arrival and Departure**

Our bedrooms are available from 2:30pm on the day of arrival and we ask that they are vacated by 10:30am on the day of departure. However, if you require an earlier check-in or later checkout then please do not hesitate to ask us on booking.

### **Rates, Prices and Service Charge**

All rates for accommodation and prices for food & beverage are inclusive of 20% VAT. No service charge is included, but is left entirely to your discretion.

### **Methods of Payment**

Although payment by debit card, cash or by bank transfer is preferred, we do accept major credit cards such as Visa, Mastercard and American Express.

### **Cancellation Policy**

Any bookings cancelled after 2.30pm the day before arrival will be charged in full for the duration of their stay, unless the room is re-let on any night(s). Please note that depending on date, group bookings and length of stay, a longer cancellation period and/or a deposit will be applied.

### **Restaurant and Bar Reservations**

Our restaurant and bar are popular dining venues. We would ask you to enquire about a table reservation at the time of your booking to ensure that you are able to dine with us. Check our Food & Drink section for more details on the restaurant and bar and for our current menus.

### **Special Dietary Requirements**

Our aim is to make your stay at the Corinium Hotel as pleasant as possible, so please advise us of any special dietary needs or other requirements that you may have prior to arrival.

### **Car Parking**

There is a large, private car park within the hotel's grounds, which is available to guests free of charge.

### **Children**

Children are welcome, but we do ask that they are properly supervised so as not to disturb other guests. Under 3's are accommodated free of charge and can also dine free. Children aged 3 and over with two adults are charged £15.00 per child per night. Cots are available.

### **Dogs**

Well-behaved and controlled dogs are welcome at the hotel in three of our bedrooms (two are on the ground floor) and there is a charge of £10.00 per dog per night.

### **No Smoking Policy**

In consideration of other guests, please note that the hotel is strictly non-smoking and that a cleaning charge of £100.00 will be automatically made if any guest is found to have smoked in their bedroom.